

# The Tissue<sup>9</sup>

PUBLISHED FOR THE CUSTOMERS AND ASSOCIATES OF DIAMOND ENVIRONMENTAL SERVICES

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## Coming Soon to a Special Event Near You ... Diamond's Sparkling Comfort Stations

Diamond's spacious comfort stations certainly get around! To high-end parties. Horse shows. Golf tournaments. Wineries. Fire camps. An array of special events.

The comfort stations are versatile, attractive, compact, fully equipped and luxurious. They are available in 24-foot, 20-foot and 16-foot versions.

Many comfort stations feature heating and air conditioning. Some offer showers and even stereo systems that can be used to pipe in music or transmit corporate advertising.

Men's and women's portions are located on opposite sides of the trailer. Even the smaller units offer multiple stalls, sinks, mirrors (and men's urinals) as well as full amenities. With

all the comforts of home – and then some – it's no wonder that Diamond's comfort stations are always on the go.

If you're planning a company party, wedding or other event, please call us at (888) 744-7191 and ask to speak to your area's Special Events Coordinator.



*Sporting Diamond's signature rich blue, the attractive comfort stations sparkle with a refreshing cleanliness.*



*Owner Eric de Jong is proud to offer a variety of comfort stations.*

***With all the comforts of home – and then some – it's no wonder that Diamond's comfort stations are always on the go.***

### **Tissue Tip: Construction Site Accessibility**

## **Clear Access = Clean Restrooms**

We want to maintain your on-site portable restrooms in the best possible manner. To attain this goal, we remind you to maintain access for our service trucks.

There needs to be at least 30 feet of clear access between a toilet being serviced and the truck/driver performing the service. Typically, we site your portable restroom(s) in a location that is convenient for your workers and for our trucks. Sometimes, as things get built and moved, the access becomes blocked, preventing our employees from being able to service your facilities as needed.

If we cannot gain entry to the area, we will tag your facility so you will know that it has not been serviced. To avoid this problem, please preserve the required 30 feet of access between the truck and restroom or call us to relocate your portable restroom(s). Thank you!



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# The Cleanup Brigade ... Meet the Folks Who Keep Diamond Shining

At Diamond Environmental Services, each employee plays a vital role. The cleaning brigade crew members who clean the used (and sometimes abused) restrooms take pride in their work. It's not an easy job, but it's necessary. And valuable.

Operations Manager Warren Van Dam praises the cleanup brigade, saying, "They share the Diamond emphasis on pride, as you will see when your restrooms are delivered to your site. From standard toilets and handicapped facilities to classy comfort stations, each unit looks and smells brand new."

## High Standards and Great People Set Diamond Above

Among the 4,500 units cleaned each month at all four Diamond facilities, 1,800 are handled at the San Marcos headquarters alone. Typically, five people work on cleaning while two others do repairs.

"We maintain exceptional standards," Warren reports. "Our top-notch cleaning process is matched

by only a handful of companies throughout the U.S." Each unit is meticulously pressure-washed at 3,000 PSI using sterilization-level, 120-degree water.

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Repairs range from minor to major. Vandalism accounts for most of the problems.

"We see everything from broken toilet seats to graffiti and the

results of crass behaviors," Warren relates. He believes that having a sufficient number of units on-site cuts down on these types of vandalism.

No matter what the problem, the cleanup brigade tackles it cheerfully and earnestly, with dedication and pride. "We deal with the necessities of life everyone needs," Warren explains.

"We want to make sure people get their money's worth in terms of highest standards. Our cleanup brigade makes sure that happens, every day, with every unit."

## Blanca Soto is Keen on Clean



Five days a week, Blanca Soto dons work pants and shirt, a mask, gloves, boots and, of course, her blue Diamond cap, and sets off with a smile to do what few men or women could do: clean restrooms that have been heavily used by other people.

Blanca seems always to be smiling. "I like it here," she says, saying that her previous work in the cafeteria at MiraCosta College kept her indoors. "I began working at Diamond in September 2005. I was looking for something different; a job where I could work outside."

She found it! The cleanup brigade job is outside, and it is different. It took some getting used to, Blanca confides. "At first, I had to adjust to the cleaning. The worst part to me is the graffiti. I don't like to see the

vulgar words." But she gets a lot of satisfaction spraying away the bad language and turning dirty units into pristine restrooms.

"I also help on repairs. I'm getting strong muscles and I'm learning a lot," Blanca says with pride, pumping her arm. "I know how to make a whole toilet from scratch!"

In addition to working full-time at Diamond, on Sundays this industrious, compassionate woman takes care of elderly ladies who live at home. "I cook for them, clean their homes and talk to them. I think that's what they like best," says Blanca with insight; "someone to visit with them."

When she's not working, Blanca likes to read. Romance novels and mysteries are her favorite genres.

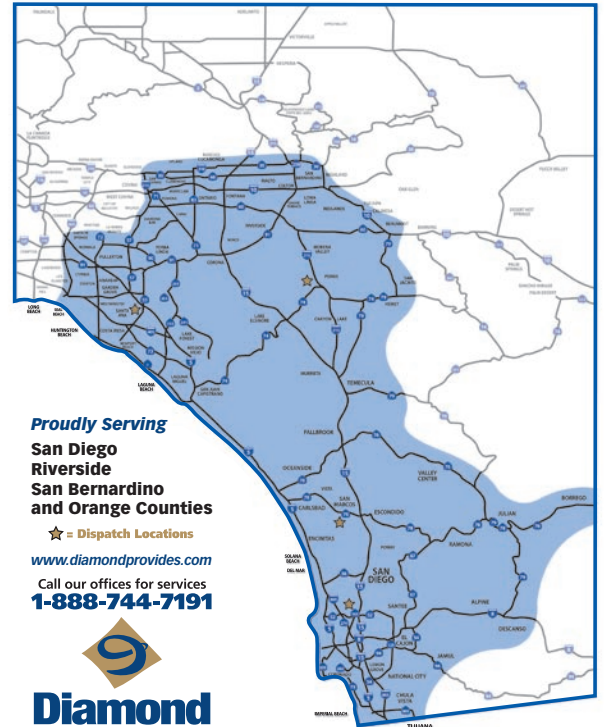
What doesn't she like to do? Well, after cleaning restrooms for Diamond during the week and for the elderly on Sundays, you won't be surprised to learn Blanca's secret: "When I'm at home relaxing, the last thing I want to do is clean my own bathroom!"



The cleanup crew, left to right: Jaime Silva, Blanca Soto, Susanna Garcia, Ernesto Santillan, Julio Silva, Isidro Garfias, Luis Sandoval and Urbano Altamirano.

## About Diamond

Diamond Environmental Services is a privately owned and locally operated sanitation company offering portable, long-term and permanent restrooms as well as RV, septic, grease trap and non-hazardous wastewater pumping.



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**Diamond**  
environmental services

More than 100 employees serve the special event and ongoing needs of thousands of customers throughout San Diego, Riverside, San Bernardino and Orange Counties. With a main office in San Marcos, and satellite facilities in Miramar, Perris and Santa Ana, Diamond provides prompt attention to customers' needs and 24-hour emergency services.

A full description of products and services can be found on our website at [www.diamondprovides.com](http://www.diamondprovides.com).



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