

# The Tissue<sup>9</sup>

PUBLISHED FOR THE CUSTOMERS AND ASSOCIATES OF DIAMOND ENVIRONMENTAL SERVICES

Tissue 21  Summer 2019

## Focus on Environmental Health and Safety Drives Diamond to Excel

**D**iamond's robust focus on Environmental Health and Safety (EH&S) benefits our employees, customers and community. This ongoing commitment is reflected in our corporate name: Diamond ENVIRONMENTAL Services.

Employees at all facilities are trained to meet high expectations of safety and compliance in all aspects of our company, customers and the environment.

Owner Eric de Jong confirms, "As a family-owned business since 1998, we place a high priority on health and safety. We have beefed up our EH&S programs to ensure that we are in compliance with diverse city, county, state and federal regulations, and prepared to handle contingencies."



Facility signage keeps safety in employees' minds.

He explains, "Our global, company-wide approach to codes and compliance tiers down locally to facilities, fleet, employees and the overall environment. We rely on our EH&S team of Manager Rod Murray and Coordinator Judy Hernandez. We appreciate their expertise and passion for safety as well as the dedication of our 350 employees throughout Southern California."

In addition to internal staff, Diamond employs three consultants who oversee the company's progress on safety and compliance.

### Meet Rod

While most of us are still in bed, Rod, who lives in L.A., is on the road to promote safety.

He reports, "I get up at 2am so I can arrive at a facility for its 5am Safety 52 meetings, which are conducted weekly at each of our seven locations, and to provide on-site oversight. I work with and audit managers to make sure all inspections and related necessities are done and documented properly. I also work with employees in the field. To ensure EH&S in every aspect, it's important for me to be the face of the company to our team."

Rod's job is a challenge he happily embraces. "I am responsible for managing all worker safety, vehicle safety and environmental safety for everything and everyone at Diamond."

With a B.S. in Safety and a rich background that included co-owning a courier-based business, Rod now drives about 1,000 miles each week for his job. His hobby "drives" him as well: he collects and restores VWs.

"My work has become part of my life," he chuckles. "On a recent trip to Hawaii, while others were taking photos of the tropical surroundings, I took pics of porta-potties."

### Meet Judy

Whether it's assuring that waste tires from around Diamond-land are properly stored at San Marcos headquarters or that employees know how to respond in event of a fire or other disaster, Judy handles it all with calm competence. After joining Diamond as a Customer Service Representative in 2016, she



Rod and Judy pose in front of lobby artwork featuring the Diamond logo artistically rendered on chain link fencing.

was promoted initially to Inside Sales while attending CSUSM and raising her daughter, Scarlett, now six.

This ambitious first-gen college student relates, "I graduated with a Major in Kinesiology and Emphasis in Health Services, then entered a Masters in Public Health (MPH) program, attending classes from 5:30-10:00 pm three days a week. I also have completed Cal Osha courses to attain certification as a Safety Professional. After earning my MPH, I was delighted to accept this new EH&S position."

Judy visits sites to conduct annual refresher trainings, ensure that required testing is being completed and make sure the shop's hazardous waste is in order. She has proactively created an Employee Emergency Action Plan. Safety drills will soon begin at each facility.

EH&S is on Judy's mind even at home. She confides, "I spend my evenings reading policy updates so I can keep up with ever-changing regulations."



# A Clean Shop is a Safe Shop

Earlier in his career, our new Fleet Director designed circuit boards used in space travel. Today, Shane Bills is very much grounded in the nuts and bolts – literally – of the vast Diamond fleet. He believes, “To operate a safe facility, it must be clean with everything in its place and accessible.”

Diamond shops are as clean as Diamond portable restrooms – and that means pristinely clean. Meticulous care is taken to make sure that all vehicles comply with regulations, such as meeting CHP safety criteria in terms of

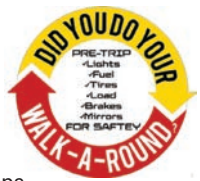
brakes, suspension and other elements. Inspections are performed and audits are conducted at each location to ensure that every mechanic operates safely, that each facility is maintained at the highest standards and that the fleet is always good to go.

Shane says he relies upon the Five S’s: “Sort. Set in order. Standardize. Sustain. And shine!”

Shining as a safety role model is an enduring Diamond goal. Our motto is: We’re good; we can get better. We’re better; we can get great!

## Making Safety Stick

Each Diamond vehicle features this colorful decal on the door to reinforce daily vehicle safety and remind drivers of the morning Pre-Trip steps they must follow before setting off on their route.



Operations Manager Warren Van Dam states, “We stress safety above everything to our drivers when they join Diamond and as they continue working for us. The decal helps the concept ‘stick’ with them at all times so they will always think Safety First.”

## What the Cluck? Yes, Our Clean Diesel Comes from Chickens!

Everyone knows that chicken soup is good for a cold, but did you know that chicken fat can be egg-zactly what the doctor ordered to keep vehicles running clean and keep our environment green?

“It’s true,” says Warren Van Dam.

“We began using this Clean Diesel renewal hydro carbo product in our San Marcos headquarters diesel vehicles in March. This refined by-product of chicken, which we buy from a facility in Southern California, is 100% clean. It doesn’t create engine issues as biodiesel can. Since it is not made from fossil fuels, we are reducing our carbon footprint considerably. Diamond is proud to be ahead of the curve in being as green as we can be.”

The product offers the same fuel mileage and looks no different than standard diesel. And no, our drivers do not get sudden cravings for hot wings!

## About Diamond

Diamond is “A Family Business” offering portable, long-term and permanent restrooms, hand sanitizers and RV, septic, and non-hazardous wastewater pumping as well as temporary fencing/power and San Diego area dumpster services. Three hundred fifty employees serve thousands of customers throughout Southern California. With headquarters in San Marcos and satellite facilities in Miramar, Perris, Fullerton, Huntington Park, Hesperia and Indio, Diamond provides prompt attention to customers’ needs and 24-hour emergency services.

**Toll-free: (888) 744-7191 • [www.diamondprovides.com](http://www.diamondprovides.com)**

