

The Tissue⁹

PUBLISHED FOR THE CUSTOMERS AND ASSOCIATES OF DIAMOND ENVIRONMENTAL SERVICES

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Who Has the Power? We Do!

From Diamond's inception in 1998, the company has worked to empower customers so they can achieve a successful outcome. Now, we're literally empowering people and projects with a full array of temporary power equipment and services.

Our certified, licensed installation technicians are eager to offer the Diamond standard of "simplicity, reliability and personal attention" in providing start-to-finish temporary power services to concerts, festivals, construction projects, emergencies and other sites and situations in which power is not readily available.

Customer kudos are already rolling in. M.S. Walker Construction Services, Inc. Project Superintendent John Stacy reports, "Diamond's temporary power team was wonderful! They arrived on schedule and prepared. I will use them again and again."

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Diamond's Temporary Power Services Are:

- Available throughout our service area.
- Handled with skill and efficiency by technicians who work closely with you to determine and fulfill your needs. They do it all, from site planning and equipment assessment to utility liaison and full oversight of the process, including permits, approvals, inspections and hook-up.
- Inclusive, featuring power poles, assorted cable, single-phase and 3-ph meters, spider boxes, transformers, distribution panels, overhead and underground wire, phone and DSL lines, service poles and more.
- Bundled conveniently with our longtime lineup of portable restrooms, temporary fencing and other services, giving customers one quick, affordable, single-source solution to their needs.

All This, and Rental Generators, Too!

You don't have to be a movie star to rely on the same Diamond equipment and services as film companies do. We're ready to roll with a complete selection of 5kW to



1,000kW generators for such diverse venues as movie sets, construction sites and special events.

"We even assist utilities," explains Diamond Owner Eric de Jong, noting that many agencies pre-register with Diamond to assure high-priority servicing in response to natural disasters or other emergency/crisis situations.

Eric says, "Often, the need for temporary power is immediate. That's why we pledge to assess, deliver and install equipment as quickly as possible." He invites customers to learn more at www.diamondprovides.com or to call (888) 744-7191.

*Happy Holidays
from Our House to Yours!*

Eric and Silva de Jong with Diamond float at the Escondido Holiday Parade.



Sparkling Partnership Renews Historic Site

In 1846-47, when 500 Church of Jesus Christ of Latter-Day Saints soldiers traversed the 2,000 miles from Council Bluffs, Iowa to San Diego to support the nation's war against Mexico, this Mormon Battalion did not have the luxury of restroom facilities. Today, thanks to Diamond, construction crews performing a massive renovation of the Mormon Battalion Visitors' Center in Old Town San Diego that commemorates the longest march in U.S. military history enjoy sparkling portable restrooms.

Built by the Church in 1976, the Center welcomes 5,000-6,000 visitors a month. The 18-month renovation, to be completed in early 2010, is being performed by Build E Three, a division of KC Builders.

Diamond's support on this historic project began when Project Manager Fred Jex realized that his initial portapotty service, to be frank, stunk.

"I found Diamond in the yellow pages," Fred recalls. "I needed portable restrooms, temporary fencing and dumpster services. I wanted a one-stop shop with quality equipment and reliable service. I called Diamond. Sales Representative Jim Newman came to the site immediately. He assessed my needs and set me up. I've been treated well since day one."

Fred says Diamond responded quickly and competently throughout the complexities of a project that includes a complete rebuild, from asbestos abatement, a gutting and rebuilding of the interior, replacement of roofing and stucco, and other work.

"Whenever I asked, 'Can I?' the answer was always, 'Yes. No problem.'"



Fred Jex and Jim Newman.

From relocating and repairing fences to extra restroom cleanings and supplying an additional portable on one-day's notice, Diamond delivered. The one characteristic that prevails, from drivers to receptionist to sales: customer service takes priority over all other issues."

The Diamond Way

Jim confirms, "That's 'the Diamond way.' Having a good relationship with key people on a project allows me to monitor and fine-tune our services to best meet their requirements. I am grateful to work for a company that offers a complete line of products and responds rapidly to my customers' needs."

As the project nears completion, Fred proudly notes, "Our renovation will resemble an historic Spanish mission." The renovated Mormon Battalion Visitors' Center promises to be a dazzling icon in San Diego. Diamond has been happy to help make it shine.

For more about this project, contact fred@kcbbuilders.net. To submit your project for a Tissue Spotlight, email spencerb@diamondprovides.com.

To visit the Mormon Battalion Visitors Center at 2510 Juan Street, call 619-298-3317.



Tissue Tip: Prepare for Winter Rains

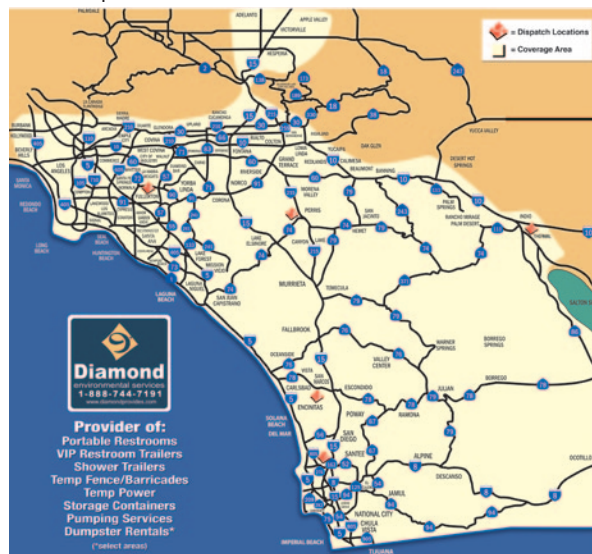
Weather folks say an El Niño is headed our way. Call us now for advice in relocating your portable restrooms to ensure that your employees can get to them and that we can access them for service. Thank you for not being an old stick-in-the-mud.

COLD MAN WINTER

To prepare for a colder than normal winter, visit www.polyportables.com to download a free Cold Weather Guide. The guide offers details on proper dilution rates for salt, methanol and other forms of anti-freeze and more useful information.

About Diamond

Diamond Environmental Services is a privately owned and locally operated sanitation company offering portable, long-term and permanent restrooms as well as RV, septic, grease trap and non-hazardous wastewater pumping. Diamond also provides temporary fencing, temporary power and San Diego area dumpster services.



More than 150 employees serve the ongoing needs of thousands of customers throughout Southern California. With its headquarters in San Marcos, and satellite facilities in Miramar, Perris and Fullerton, Diamond provides prompt attention to customers' needs and 24-hour emergency services. A full description of products and services can be found on our website at www.diamondprovides.com.

Simplicity • Reliability • Personal Attention



Diamond
environmental services

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